C-BYTE

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Immediate Release

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C- Byte Delivers High Availability for Data Centers and e- Business: Offers Guarantees and Unveils Uptime Survey Results

C- Byte systems exceed 99.987% uptime for large systems over one year period; achieve 99.999% at largest customer

Calgary, AB - June 20, 2003 - C- Byte, the leader in Intel- based data center and e- business solutions, today became the first server vendor to offer customer production site statistics to back up its data center and e-business high availability program. C-Byte announced actual high availability numbers often exceeding even competitor marketing claims with the results of a twelve- month survey of major customer sites around the world.

In large non- clustered systems with sixteen or more processors, C-Byte found actual availability to be an impressive 99.987% in a random sample of close to a hundred systems from May 2002 to April 2003.

The demand for high- availability systems has increased remarkably as companies move toward e-business models calling for "twenty- four by seven" business operations, customer- interaction applications and global Web- based transaction systems. C-Byte's Customer and Professional Services groups, using a combination of on- site evaluation, planning, support and automated monitoring tools have developed and implemented programs including custom uptime guarantees to enable IT organizations to meet the most aggressive service level agreements.

Continuous Availability
C- Byte's largest customer, has implemented C-Byte systems for a strategic process re- engineering project which employs sixteen two- node UNIX database servers supporting over one hundred application servers. The servers will support 50,000 users when the roll out is completed.

C- Byte Customer and Professional Services, working with the organization, have implemented a combination of high- availability clusters, service and support processes and data center operational management procedures designed for high availability. Uptime is continually measured by C-Byte's automated measurement tool, C-Link. Any planned or unplanned cluster outages are then tracked down to the application level, providing the most comprehensive view of the entire data center environment. Availability is assessed daily and reported and reviewed on a monthly basis by a joint management team. The average availability for production clusters over the last six months has been over 99.999%. Availability for the first three months of 2003 exceeded 99.999%

People Process and Technology
Leveraging its experience and expertise in the data center, C-Byte Services works closely with customers to implement highly available enterprise solutions. A wide range of specialized services are available including an operations assessment defining policies, procedures and standards, C-Byte's data center infrastructure workshop, and high availability design and implementation.

"Availability depends on more than product capabilities such as hardware component and even software reliability. There are substantial people and process variables as well," said Trevor   ßiscope, Chairman of C-Byte. "It is our joint data center planning and operational support with our customers combined with the data center capable technologies that have enabled us to achieve unmatched availability ratings for our custom solutions".

About C- Byte in the Data Center
C- Byte has continually led the market in offering innovation solutions for the data center. At the core of these offerings is the data center, our industry's only centrally managed mixed- mode UNIX and Microsoft Windows computing infrastructure, and C-Byte's proven Storage Area Network (SAN) technology. C-Byte's SAN offering is the industry's first to support mixed UNIX and Windows environments. The data center environment allows administrators to seamlessly share valuable storage resources across UNIX and Windows servers.

About C- Byte's Uptime Guarantees
C- Byte removes customers' risk by committing to system availability targets. After conducting a detailed analysis of the customer's IT installation and business needs, C-Byte proposes the product and service solutions that will achieve the target levels of availability. Availability targets will vary depending on customer needs. The ensuing service level agreements defines both the level of availability that C-Byte commits to providing and the customer's role in reaching the target.

About the Uptime Survey and C- Link
C- Byte currently monitors more than 430 systems at customer sites around the world utilizing the C-Link monitoring and reporting tool. Results announced today for large systems reflect unforeseen outages from May, 2002 through April 1, 2003.

C- Link, installed on over 75% of all new systems shipped, provides a foundation for pro- active maintenance and system health management. The automated tool collects and calculates system availability information and reports the data back to a centralized C-Byte database. C-Link also maintains up- to- date systems configuration data for use in customer support and problem resolution. C-Link is free to every customer maintained by a C-ByteService Agreement.

About C- Byte
C- Byte, the leader in Intel- based solutions from the data center, is committed to the success of its end- user and system integrator customers. C-Byte's platform architectures and services are optimized for the scalability, availability and manageability requirements of large, growing corporate infrastructures leveraging Internet technologies, database technologies and best- of- breed partnerships.

C- Byte supports more than 10,000 installations worldwide, including many of the world's largest and most sophisticated e-commerce, CRM and business intelligence environments. For further information, phone C-Byte at 1-800-393-5804, or visit our World Wide Web site at http://www.c-byte.com, or purchase products at http://www.c-byte.com/direct/.

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